BLUEBIRD QUESTIONS

BASICS

1 How do you start Bluebird?
a) By using the Bluebird program file .exe
b) By using the Doctor Program file.exe
c) By using the Bluebird shortcut in the Windows Start menu

2 Where does Bluebird live?
a) My Computer\c:\Program Files\Bluebird\Messenger
b) My Computer\c:\Program Files\Bluebird\Doctor
c) My Computer\c:\Program Files\Bluebird\Copies

3 Where will you find the name of the computer?
a) At the top of the home page
b) At the bottom of the page
c) By looking at the Preferences Menu

4 What does Bluebird do when you close it down?
a) A local back up
b) Prints a day sheet covering all the financial transactions that occurred that day
c) all of the above

5 How do you close down Bluebird?
a) By clicking on the Close Button in the main window
b) By clicking on the red Shutdown Button in the Bluebird window
c) By pressing the Esc key on your keyboard

6 Where are the backed up copies stored?
a) c:\Program Files\Bluebird\Doctor
b) c:\ Program Files\Bluebird\ System
c) c:\ Program Files\Bluebird\Doctor\Copies

7 What format does Bluebird use to store copies?
a) Filename.GEA (for example Labletters.GEA)
b) FilenameCopy.GEA (for example LablettersCopy.GEA)
c) Filename Copy.GEA (for example Labletters Copy.GEA)

8 How regularly must the Copies directory be backed up to an external media?
a) daily
b) weekly
c) monthly

9 The Button that emulates a sheet of paper with a star
a) Makes a new record
b) Performs a find
c) Places a star next to the patients name

10 What does the Find Button look like?
a) A button that's got the letter F on it
b) It's got a picture of a folder on it
c) It looks like a sheet of paper with a magnifying glass

11 Where can you see how many records there are in the found set?
a) On the right hand side of the screen
b) At the bottom of the screen
c) next to the VCR Buttons

12 What is a field?
a) A filing drawer
b) A record
c) Data applicable to a specific attribute contained in a record

13 Why is it useful to capture data in fields?
a) It looks professional
b) It enables you to do a analysis by any criteria
c) Records are easier to find

14 What are layouts?
a) The way the page display when you open up Bluebird
b) The tabs near the top of the page
c) Different views (subsets) of data in the same record

15 When one uses the find function, one can search for a record by
a) Folder Number only
b) Different criteria's
c) One criteria only

16 What is the list in Bluebird called that displays when you click on a certain field?
a) A pop-up list
b) A popping list
c) A drop-down list

17 What button is constant throughout Bluebird most of the time that takes you straight back to the home page?
a) The Home Button at the bottom of the screen
b) The button that has an H on it
c) The Home Button at the top right of the screen

18 Why must postal codes first be ticked in order to reflect in the pop-up list in addresses?
a) A new pop-up list must be created
b) The postal code gets imported from the internet then
c) There are too many postal codes to be effectively stored in a pop-up list

19 Where do you find the 'Dr. Preferences'?
a) In the File menu
b) In the Edit menu
c) In the Script menu

20 What does the tab key do?
a) It takes you to the next file
b) It takes you to the next field
c) It takes you to the next layout

21 In the postal codes file how are PO Boxes and Street addresses distinguished?
a) with a # sign
b) with a + sign
c) with a * sign

PATIENT DATA

1 What shortcuts are there in the Patient data file?
a) New Invoice, Medical Aid, Postal codes
b) Medical Aid, Doctor, Cash book
c) Postal codes, Address book, New Invoice

2 Where do you change the default settings?
a) File, Defaults
b) The Default layout
c) Script, Preferences

3 What unique thing identifies every new patient entry?
a) His date of birth
b) His record number
c) His folder number

4 What happens when you click on the Postal address label?
a) It will change to only a address label
b) A pop-up list will come up
c) The P O Box word will be entered in the Postal address field

5 What will you see when you go to the Account tab in Patient Data?
a) All the information about the status of that patients account, invoices and payments
b) All the information about that patients payments
c) All the information on the invoices made to that patient

6 The LCP tab in Patient Data is to
a) Write letters to critical patients
b) View Clinical notes made of that patient
c) View all letters, Clinical notes and Procedures made to and of that patient

7 What are the green arrows in LCP tab next to the line items for?
a) To edit the letters or notes
b) To take you back to the Patient data layout
c) To move straight to the letter

8 Where do you set up all the pop-up lists and Headings in the Clinical tab in Patient data?
a) Value list
b) Script, About
c) When ever you type something new in the field, it will be added to the pop-up list

9 How do you select more than 1 option at once from the pop-up list?
a) Right click on the field and a list will appear
b) Click on the Heading that is in a grey block and a list will appear were you can tick more than one
c) There is no such option

10 From where does the medical aid details come from?
a) You have to type it in
b) You have to download it from the internet
c) From Medprax

11 How do you enter a new patient into Patient data?
a) Click on the new button and enter the details into the relevant fields
b) Click on the find button and an empty page will appear
c) File, new record

APPOINTMENTS

1 If you click on the time
a) A pop-up list appears
b) A dot appears next to the patient details
c) You can change the time

2 How can you mark different cases?
a) By underlining the different patients
b) By changing the colors of the dates
c) By changing the text colors

3 To navigate around the appointments you use
a) The calendar in the bottom right corner
b) The arrows in the top right corner
c) The one to ten buttons at the bottom

4 A very powerful feature that makes an electronic appointment book better than a hard copy one
a) You can find appointments by time
b) You can find all appointments for a particular patient
c) You can find one appointment at a time

5 What contents appears every day until you remove what you have written?
a) To do
b) Date
c) Notes

SERVICE CODES

1 When you enter a service code onto the invoice you have to
a) Enter the numeric code and the code text
b) Enter only the numeric code
c) Enter the description as well

2 If you want to find all the codes in the service code file
a) You can click on the find button and type in ‘all’
b) You can click on the button with the magnifying glass marked ALL
c) all of the above

3 Which layouts does the service code file have?
1 Data entry
2 Modifiers
3 Notes
4 Alt Language

a) 1 and 4
b) 1, 2 and 3

INVOICE CREATION

1 By default the invoice file opens to
a) Payment layout
b) Invoice layout
c) Overview layout

2 The patient details on the invoice gets pulled from the
a) Address book
b) Patient data file
c) Letters file

3 The one to ten buttons at the top are for
a) Different letterheads for different Dr’s
b) To switch between different invoices
c) To switch between patients

4 A unique key to link a patient’s information
a) Medical aid nr
b) Date of birth
c) Folder number

5 You can change information on an invoice
a) Only on the day of creation
b) At any time
c) Only before its been totaled

6 What is a statement?
a) A letter demanding payment
b) A single patient encounter
c) A summary of many patient encounters

7 When you click on new invoice a message appears saying:
a) Invoice for the medical aid?
b) Invoice for the patient?
c) This patient or new patient

8 You can choose where the patient encounter took place by
a) Typing it in on the invoice yourself
b) By choosing it from the pop-up list
c) There’s no such feature

9 You can search for ICD10 codes by performing
a) Quick search
b) A calculation
c) all of the above

INVOICE ADVANCE

1 What is the range symbol when you perform a search by dates?
a) *
b) ...
c) /

2 Where do you set the window of days due that you want to send patients their final demand letters?
a) Letters file - default layout
b) Invoice file - menu - set variables
c) Invoice file - month end - final demand

3 Where do you set the messages that appear on the invoice?
a) In the invoice file - menu
b) In the invoice file - month end
c) In the invoice file - payment page

4 How does a link list work?
a) When you enter the key code you've chosen and clicked on the link button, all the codes linked to that key code will be entered on the invoice
b) When you enter the key code you've chosen, all the codes linked to that will be entered on the invoice automatically
c) When you click on the link button it will take you to the linked codes you've set up and you can select the one you want to use

5 How many link lists does Bluebird allow you to set up?
a) 5
b) 8
c) 10

6 How many codes can you add to your key code link?
a) 4
b) 15
c) 24

7 Where does the green arrow on the invoice line item take you?
a) To the payment page for that line item
b) To the EDI detail page
c) It allows you to total only that line item

8 On the invoice layout there are shortcuts to
a) Service codes, money file, patient data
b) Medical aid file, bank deposits file, service codes
c) Patient data, medical aid file, service codes

9 Were do you set the basis on witch you want to pay vat?
a) Invoice file - menu
b) From the home page - script - Dr. Preferences
c) all of the above

PAYMENT BASICS

1 How can you get to the payments page?
a) From the Invoice Overview Page
b) From the Invoice Data Entry Page
c) Both of the above

2 How do you find a set of all invoices for a specific patient, and total it?
a) Select ‘Find’ on the Invoice Overview page, enter the criteria by which to find, select ‘Find’ again, and select ‘Due Calculation‘ or ‘Total’
b) select (highlight) the patient on the Invoice Overview page, select ‘Find’, enter the criteria by which to find, select ‘Find’ again, and select ‘Due Calculation‘ or ‘Total’
c) select (highlight) the patient on the Invoice Overview page, select ‘Find’, enter the criteria by which to find, and select ‘Due Calculation’ or ‘Total’

3 Where will you find whether discount is due to the patient, and how much it is?
a) Select the ‘Disc’ tab, located above the payment box
b) Select the ‘From Credit’ tab, located above the payment box
c) Determine it from information that can be found to the right of the payment box

4 Can the payments made against an invoice always be traced as separate entries in the Money File?
a) Yes
b) No
c) Only journal entries

5 Does VAT effect your payments if your VAT is based on invoices?
a) No, never
b) Yes always
c) No, except for journal entries

6 How can you go directly to the Money file from the Invoice Payment page?
a) You can't, you have to go back to the Home page, and select the ‘Money’ file button
b) There is a shortcut button at the top right on the payment page
c) There is a big shortcut button with the word MONEY FILE on it

7 What is the correct procedure to follow when more has been paid than what was invoiced?
a) Pay the invoice with the overpaid amount
b) Send the money back, because we do not deal with credits
c) Enter the amount into the money file as Unallocated and pay of the invoice from credit

8 How do you write off an invoice?
a) Create a credit note for the invoice
b) If the patient has a credit, allocate it against the amount that has to be written off
c) Create a credit note against the invoice and make a note for your reason in the Money file

9 How do you write off interest due by a patient?
a) Calculate the interest due, pass a credit note for the amount in the payment box, and write an explanation in the Money file
b) Calculate the interest due, enter the interest due in the payment box, select the 'Int W' button, and post the payment
c) Either one of the above

10 How do you correct wrong payment entries after posting?
a) Delete the invoice, and make a new one
b) Delete the line entry, and re-enter the correct information
c) Re-enter the incorrect amount with a minus sign in front of it, click -, select the 'Negative' button

11 What does the PT button stand for and what is its purpose?
a) Patient - it is a shortcut to the patients data entry
b) Patient - if you click PT it will enter the patients details and save you time
c) Payment to - it is a shortcut to the medical aid file

12 What keys will automatically enter the date?
a) Shift and -
b) Alt and -
c) Ctrl and –

MONEY BASICS

1 Where do you set up certain categories that will always enter a default for Vat?
a) File, properties
b) Value list
c) Script, About

2 'Set Variables' button (Reports) will enable you to change:
a) The current VAT Rate
b) The current VAT Rate, Cheque Size and Date Prompt
c) The current VAT Rate and Cheque Size

3 How do you find all the outstanding amounts owed by the practice?
a) Script, Past Due Bills
b) Perform a find with the minus sign
c) Both of the above

4 How can you view the day sheet?
a) From the Day Sheet layout
b) When you shutdown Bluebird
c) Both of the above

5 Deposits gets entered
a) Automatically from the payment page
b) Only manually
c) Automatically from the payment page, some times manually

6 How do you select to which Dr. the expenses must be allocated for when you enter an expense?
a) Choose the letterhead of the Dr from the one to ten buttons at the top of the page
b) Enter his details manually into the expenses file
c) Select him from a pop-up list

7 What is the transaction number?
a) The number you enter in every transaction you make
b) A unique number identifying each line in the money file
c) Its a number the bank will give to you to keep record of your transactions

8 With what entry would you usually start when using the Petty Cash file for the first time?
a) Expense entry
b) Journal entry
c) Float input

9 As what will the Deposits and Expenses be tagged as?
a) DepExp
b) Common
c) General

ASSETS

1 The Category field's pop-up list
a) Cannot be edited
b) Can be edited
c) Doesn't have a pop-up list

2 When you make a new asset
a) An Asset ID is automatically assigned
b) The date purchased is automatically entered
c) A folder number is automatically entered

3 You can choose the Dr's name from
a) Script, About
b) File, Import
c) From your own pop-up list

4 Where can you get a list of all your assets?
a) The overview layout
b) By clicking on the Report button in the Assets file
c) Perform a find by All

5 Why is the Assets file use full?
a) Very use full to your accountants to get printouts of what your assets are
b) Use full for you to keep track of what you buy
c) Only another nice feature of Bluebird

BANK DEPOSITS

1 The information that is automatically allocated to the bank deposit slip is set up
a) Using the Script menu, Dr. Preferences menu item
b) Setting the variables, in the Reports layout in the Money File
c) Both of the above

2 The bank deposit slip contains
a) Fields for the bank
b) Fields for audit purposes
c) Both of the above

3 The transaction numbers to be filled in on the bank deposit form can normally be obtained
a) From the previous day's day sheet
b) From the Money file Deposits layout
c) Both of the above

4 In the Money file, the unique transaction number can be found
a) By generating a report
b) On the right hand side in the Deposits layout
c) Both of the above

5 How many copies of the bank deposit slip must be printed?
a) two
b) three
c) four

6 The letterhead you choose on the bank deposit page, auto enters
a) The doctor's name
b) The practice name
c) All the information of that specific doctor

BUY vs. LEASE

1 What is the Buy vs. Lease file for?
a) It tells you whether it's cheaper to buy or to lease the item you're purchasing for the practice
b) It is only for Dr's that want to buy things for the practice, not interested in renting
c) Only to be used with support on the phone

DRUGS

1 From where would you normally reference the Drugs file?
a) Invoice file and inbox
b) Inbox and clinical notes
c) Clinical notes and invoice file

2 When do you use the Drugs file?
a) When you want to add new drugs
b) when you want to make a prescription
c) all of the above

LETTERS

1 The one to ten buttons allows you to
a) Move through the letters
b) Choose the letterhead you want to use
c) Scroll through the tabs

2 The PatientHx find button allows you to find
a) Just patient history
b) Patient hormone levels
c) All the patients with a history

3 You can send a
a) Email directly from the letter file to the patient
b) Sms directly from the letter file to the patient
c) all of the above

4 What is the Practice info layout for?
a) a sheet that you can print for the patient where they can find info about your practice and also where they can fill in all their details that you need to collect for Patient data
b) a sheet with all the information the patient need to know about your practice
c) a sheet with health and safety tips that you cant print for the patient to take home with them

5 What does the Script layout allow you to do?
a) Write a prescription for that patient
b) Change the script’s of the letters
c) To change the defaults

6 What link is there in the Letter file?
a) Appointment link
b) Address link
c) Service code link

PASSWORDS

1 Why do you need a password to access certain files?
a) To prevent staff from doing month end at any time
b) To stop staff from accessing private information
c) To prevent staff from changing key settings indivertibly

2 What do you need to do to access a file with a password?
a) Right click on the file, open with password, enter the password
b) Script, 3 close for password, choose the file, back, hold down the shift key while clicking on the file, enter password
c) Edit, Edit password, enter password

MONTH END

1 Where will you find the Month End file?
a) Script, month end
b) In the Invoice overview layout
c) all of the above

2 In the Month End file when you click on Print Statements, it will
a) Print all payments made in the last month
b) Print all invoices with no balance
c) Print all invoices with a balance or all invoices that has been overpaid

3 What is the primary function of a Age Analysis?
a) To give the dept collector something to work on in terms of collecting dept
b) To print a list of all patients by a certain age
c) To generate a letter of all patients that have overdue dept

4 What is a final demand letter?
a) A letter demanding all payments outstanding
b) A letter to the dept collector
c) A letter to all patients with a outstanding balance for a certain amount of days

5 What function does ‘Summary by funder for a specified period’ allow you?
a) To find a report of all the invoices that had been billed to the funder in the period that you selected
b) To find all outstanding invoices for the funder you selected
c) To find all invoices of the specified period for all the medical aids

LABORATORY ORDERS

1 The Laboratory button on the Home Page can be selected to
a) Make a request form to the laboratory
b) Make a request form to a radiologist
c) Both of the above

2 What is used as the unique key in order to pull in information about a patient?
a) The folder number
b) The patient number
c) The order number

3 How do you set up your own profiles?
a) By using the Script menu- set profile option
b) By clicking on the Profile name and use a pop-up list
c) Either of the above

4 How many profiles can you set up.
a) 5
b) 3
c) As many as you want

5 How do you edit the "other tests" field
a) By clicking in the field and using the Edit entry in the pop-up list
b) By using the Script menu, set profile option
c) Either of the above

INBOX

1 How do you read new mail?
a) Click on the "Messenger" button
b) Click on the "results" button
c) Click on the "in" button

2 How do you know if there are unread mails in your inbox?
a) There is a message that tells you that you have unread mail
b) You click on the ‘Flagged’ button to see your unread mail
c) There is a blob next to the e-mail

3 What happens when you scroll through reports using the arrow keys?
a) The previous mail gets marked as read
b) Nothing happens to the previous mail
c) You can't scroll through mail without choosing to read a new report.

4 What is a useful feature of Bluebird when you are reading a lab result for a patient?
a) You can use a pre-setup letter to print and send to the patient
b) You can send an automated sms to the patient
c) You can send an automated e-mail to the patient

5 Where in your inbox can you see what letters you have sent to a patient?
a) Scroll across to the right of the lab report and it is displayed in a log
b) Click the ‘Find’ button and enter the patient’s name
c) You can only see this if you go to ‘Letters’ on the Home Page

6 To recall a patient, you can do the following:
a) Use the Recall Date field
b) Use the Script Menu
c) Both of the above

7 Can you edit a lab report?
a) Yes
b) No
c) Sometimes

8 What does the recall button do in the inbox?
a) Sends an e-mail and an sms to the patient
b) Prints a letter for the patient or a telephone list with the numbers of patients.
c) It just shows you what patients needs to be recalled

9 How can you see the tests on the lab reports as separate entities?
a) You can create flows sheets in the results database
b) The labs e-mails the results in Flow sheet form.
c) Both of the above

10 Why is the patient's address displayed for each test in the Results Database?
a) The address is needed in order for us to bill the patient for the tests
b) The patient's address might have changed since the last test
c) Different patients might have the same name

11 By looking at the Results Database, how do you determine which report is a numeric report, and which one is a text report?
a) The text report has empty Sub header and Test fields
b) There is a field that indicates whether it is a numeric or a text report
c) By looking at the layouts on the page

12 How do you set up your own accumulative reports?
a) Select 'FindALL' in the Script Menu
b) Select 'About' in the Script Menu
c) Select 'Find' in the Script Menu

13 Why can you enter four different names for each of the 9 test options in the flow sheets?
a) Different labs might have different names for the same tests
b) It is to remind the doctor and others what the tests can be called
c) The laboratories insist on more than one name for a particular test

PROCEDURES

1 How many operative procedures does the Procedures file allow you to set up?
a) 10
b) 18
c) 24

2 When you’ve finished the procedure and click on the new invoice button, it will

a) Generate a new invoice and you have to then enter the patient’s details
b) Automatically generate an invoice for that patient
c) Take you to the invoice layout

3 The OR Note layout is were

a) All the information from the Data entry layout gets correlated into a letter
b) You can type your own letter to the GP
c) You can type notes for your procedures

4 What does the Value list button do?

a) It shows you a list of all the values of the procedures
b) It takes you to were you can change and add Headings, Synopsis and pop-up lists
c) It is a shortcut to the service codes file

5 What does Synopsis mean?

a) It’s a different type of procedure
b) It’s information about the patient
c) It’s information common to the procedure

6 You can import the following external documents into the Procedures file

1 Word documents
2 Reference’s of Pictures
3 Excel documents
4 PowerPoint documents

a) 1, 3, 4
b) 1, 4
c) all of the above

7 Where do you find other layouts in the Procedures file?

a) By clicking on the icon that looks like a TV screen, this will bring up a side bar with more options
b) In the Value list file
c) At the bottom of the page

8 What features does the Type layout have that Word documents also have?

a) Free text field
b) You can change the Fonts and Edit Text like in a Word document
c) They share no features

CLINICAL NOTES

1 What options do you get when you click on the New button?

a) New visit or New patient
b) New Note or New letter
c) None of the above

2 Above the white line in the middle of the Data Entry page is
a) Information you have to enter every time the patient visits
b) The thumbnail core information you collect on the first visit of the patient
c) The information of what you do that day regarding the patient

3 You can set up 24 of what kind of templates in the Clinical Notes Data Entry layout?
a) History templates
b) Presenting complains templates
c) Investigations templates

4 How many headings can you set up with each template?
a) 7
b) 15
c) 20

5 How many choices do you get for each Heading?
a) 20
b) 55
c) 100

6 Were do you add or edit the Templates, Headings and pop-up lists?
a) Value List
b) Edit, Preferences
c) You can just click on the one you want to change

7 When there is a block around the heading, you can click on that heading and
a) The block will go away
b) Be able to choose a number of different choices
c) The heading will go away

8 In you History templates, if you leave a field empty
a) The Heading will still appear on your letter
b) Nothing will appear on your letter until you complete all fields
c) The Heading won’t appear on your letter

9 You can read the following from the Clinical notes Data Entry layout
1 The patients Lab Results
2 The patients Invoices
3 Continuing Medical Professional Development Information about various topics
4 The patients next appointments
a) 1, 2, 4
b) 1, 3
c) 2, 3

10 What two functions can you perform from the Clinical notes file?
a) Lab form (Pathology request form)
b) Prescription form
c) all of the above

EDI

1 When do you use the "EDI debug" button in the script- Dr. Preferences Menu?
a) Only in conjunction with Bluebird support staff
b) When you want to make an Edi batch
c) Never

2 Where can you enable EDI, once your EDI software has been properly installed?
a) In the Medical Aids file
b) script- Dr. Preferences menu
c) Either one of the above

3 To send information through EDI, the patient must be labeled as a?
a) MASA patient
b) SOB patient
c) All of the above

4 What valid code must the patient’s medical aid have for EDI to take place?
a) Rooting code
b) Activation code
c) Submission code

5 What happens when you select the green shortcut button (arrow) at the end of the line item on an invoice?
a) It shows you the item information that will be sent via EDI to the medical aids
b) It takes you to the next invoice
c) It takes you to the next line item

6 What button do you select to make an EDI batch?
a) Batch
b) Connect
c) Neither of the above

7 What button do you select to activate the EDI hub software in order to send the EDI batch?
a) Batch
b) Connect
c) Neither of the above

8 The EDI Field on a invoice can have which of the following entries?
a) Yes or no
b) Yes or no or sent
c) Yes or no or resub

9 Where can you mark an EDI item for re-submission?
a) On the Invoice page
b) On the Invoice Payment Page
c) all of the above

10 What happens to the Export.dat file, after the EDI batch has been sent?

a) The file will be deleted
b) The file will be renamed
c) Nothing will happen to file.

ANSWERS

BASICS

1 c	10 c	19 c
2 b	11 c	20 b
3 c	12 c	21 c
4 c	13 b	
5 b	14 c	
6 c	15 b	
7 c	16 a	
8 a	17 c	
9 a	18 c	

PATIEND DATA

1 a	10 c
2 b	11 a
3 c	
4 c	
5 a	
6 c	
7 c	
8 a	
9 b	

APPOINTMENTS
1 b
2 c
3 a
4 b
5 a

SERVICE CODES
1 a
2 b
3 c

INVOICE CREATION
1 c
2 b
3 a
4 c
5 a
6 c
7 c
8 b
9 c

INVOICE ADVANCE
1 b
2 b
3 a
4 a
5 c
6 c
7 b

8 c
9 c

PAYMENT BASICS

1 c	10 c
2 a	11 b
3 c	12 c
4 a	
5 c	
6 b	
7 c	
8 c	
9 c	

MONEY BASICS
1 b
2 c
3 a
4 c
5 c
6 a
7 b
8 c
9 c

ASSETS
1 b
2 a
3 c
4 b
5 a

BANK DEPOSITS
1 a
2 c
3 a
4 b
5 b
6 c

BUY vs. LEASE
1 a

DRUGS
1 c
2 c

LETTERS
1 b
2 a
3 c
4 a
5 a
6 b

PASSWORDS
1 c
2 b

MONTH END
1 a
2 c
3 a
4 c
5 a

LABERATORY ORDERS
1 c
2 a
3 a
4 b
5 a

INBOX
1 c
2 c
3 a
4 a
5 a
6 c
7 b
8 b
9 a
10 c
11 a
12 b
13 a

PROCEDURES
1 c
2 b
3 a
4 b
5 c
6 c
7 a
8 b

CLINICAL NOTES
1 a
2 b
3 a
4 c
5 c
6 a
7 b
8 c
9 b
10 c

EDI
1 a
2 b
3 b
4 a
5 a
6 a
7 b
8 b
9 b
10 b